

Strategic Plan 2026-2030

OUR VISION

United and resilient Queensland
Disaster Management Arrangements,
now and for the future.

OUR PURPOSE

Safeguarding people, property
and the environment through
impartial assurance and insights.

OUR GUIDING PRINCIPLES

- Promoting the
public good
- Integrity
and impartiality
- Accountability
and transparency
- Continuous
improvement

OUR OBJECTIVES AND APPROACH



TRUSTED PARTNERSHIPS

Build collaborative relationships that
enhance disaster management
through shared knowledge, trust
and coordinated efforts.

- Identify, broker and enhance strong partnerships to improve disaster management outcomes for all Queenslanders
- Review and assess coordination and cooperation between entities responsible for disaster management
- Nurture and grow our reputation, confidence and trust across entities and with communities.



EVIDENCE AND INSIGHTS

Leverage and provide data-driven
analysis to improve disaster
preparedness and inform effective,
future-focussed decision making.

- Continue to monitor and leverage sector information to identify and elevate emerging risks, trends and opportunities
- Provide timely, impartial and evidence-based advice to government to inform state-wide and place-based approaches
- Harness research insights to inform opportunities for greater disaster management capability, collaboration and consistency at all levels.



ASSURANCE

Deliver impartial evaluations that
promote accountability, continuous
improvement, and confidence in
disaster management arrangements.

- Deliver impartial, evidence-based reviews and recommendations that promote better practice and sustainable change
- Make, review and assess the effectiveness of Queensland's disaster management standards
- Monitor performance and compliance of disaster management responsibilities across departments, district and local groups.



STRONG FOUNDATIONS

Continue to grow organisational
capability and performance through
effective governance, skilled people
and innovative, sustainable processes.

- Foster a workforce that is safe, inclusive, capable and agile and embraces innovation for continuous improvement
- Drive evidence-based, future-focused governance, planning and reporting
- Leverage corporate, digital and information systems that are adaptable and scalable to a rapidly changing environment
- Continue to manage resources effectively and efficiently to deliver intended outcomes.

HOW WE'LL KNOW WE ARE SUCCEEDING

- Overall customer satisfaction with assurance activities
- Cost effective delivery of assurance activities
- Implementation rate of recommendations
- Government satisfaction with the timeliness and quality of advice
- A healthy, safe and high-performing workforce culture.

OPPORTUNITIES AND CHALLENGES

Climate

Concurrent and cascading events
impact resources, opportunities for
engagement and overall workforce,
sector and community resilience.

Technology

Enhance capability and capacity to plan for,
adopt and maintain robust digital solutions
that create service delivery efficiencies
while mitigating risks in a rapidly evolving
technological landscape.

Workforce

Develop, attract and retain a skilled
workforce that is capable, agile,
empowered and resourced to respond
to emerging challenges and deliver our
priorities.

Partnerships

Leverage government, research and non-
for-profit sector partnerships to improve
disaster management arrangements and
community outcomes.

We contribute to the
Queensland Government's
Objectives for the community



SAFETY
WHERE YOU
LIVE

Ensuring the standard for Disaster Management
in Queensland remains contemporary;
and enhancing effective
disaster management and community resilience.



A PLAN FOR
QUEENSLAND'S
FUTURE

Facilitating strategic connections within
and across the disaster management,
research, industry sectors and
community.