





Strategic Plan 2025-2029

OUR VISION

A strong, resilient, and safer Queensland community.

OUR VALUES

- **Leadership**
We lead in times of uncertainty, inspiring others, thinking strategically, and looking forward.
- **Agility**
We are responsive, willing to learn new things, embrace change and work with our partners to anticipate new challenges and opportunities.
- **Integrity**
We are open and honest, taking responsibility for our actions, and pride in providing trusted evidence-based advice.
- **Equity**
We are fair and impartial, respecting and valuing diversity and rights of others.

OUR OPPORTUNITIES

- To influence and lead in a sector that is dedicated to building a more resilient Queensland.
- To access research institutions committed to finding solutions to the sector's challenges.
- To identify and share emerging practice and technologies that can be adopted to provide continuous improvement in the disaster management sector.

OUR RISKS

- Concurrent and cascading events reduce our ability to effectively engage with stakeholders resulting in limited or incomplete evaluations.
- Delivery timeframes placing pressure on assurance activities, limiting quality engagement opportunities.
- Attracting, retaining and skilling a highly diverse and flexible workforce capable of providing leadership to meet unpredictable demand



OUR PURPOSE

We provide independent and valued assurance and insights that enhance Queensland's disaster management arrangements.

OUR OBJECTIVES

STRENGTHEN

Ensure the Standard for Disaster Management in Queensland remains contemporary.

ASSURE

Enhance effective disaster management and community resilience within the disaster management system.

COLLABORATE

Facilitate strategic connections within and across the disaster management sector, researcher sector, industry, and the community.

OUR STRATEGIES

- Promote the incorporation of the Standard for Disaster Management in all aspects of the Queensland Disaster Management Arrangements.
- Enable commitment to shared responsibility, accountability, and outcomes across sectors and the community.

- Review and assess the effectiveness of disaster management plans.
- Facilitate a learning culture within the sector and support continuous improvement.

- Implement the Disaster Management Research Framework
- Enable cross-sector partnerships and communities of practice.
- Build, maintain, and strengthen productive relationships.
- Develop and facilitate knowledge sharing opportunities.

OUR SUCCESS LOOKS LIKE

- Increased confidence in Queensland's Disaster Management Arrangements with the Standard applied alongside doctrine, guidance, and policy.
- Overall client satisfaction with the Standard for Disaster Management in Queensland.

- Cost effective assurance activities are delivered.
- 100% of scheduled Disaster Management Plan assessments are completed.

- Increased trust in the office as a credible knowledge source.
- Improved stakeholder satisfaction with their engagements with the office.
- Increased partnerships in sectors that are connected and value knowledge sharing.
- 80% or higher overall client satisfaction with the office contribution to knowledge sharing events.

COMMUNITY OBJECTIVES



**SAFETY
WHERE YOU
LIVE**



**SAFETY
WHERE YOU
LIVE**



**A PLAN FOR
QUEENSLAND'S
FUTURE**