

# Strategic Plan 2024-2028

*We value and respect Aboriginal and Torres Strait Islander cultures in all that we do.*

*We respect, protect, and promote human rights in our decision-making and actions.*

The agency supports the Government's objectives for the community:

## Good jobs

Good, secure jobs in our traditional and emerging industries.

## Better services

Deliver even better services right across Queensland.

## Great lifestyle

Protect and enhance our Queensland lifestyle as we grow.

## Our values

### Leadership

We lead in times of uncertainty, inspiring others, thinking strategically, and looking forward.

### Integrity

We are open and honest, taking responsibility for our actions and pride in providing evidence-based trusted advice.

### Agility

We are responsive, willing to learn new things, embrace change and work with our partners to anticipate new challenges and opportunities.

### Equity

We are fair and impartial, respecting and valuing diversity and rights of others.



Customers first



Ideas into action



Unleash potential



Be courageous



Empower people

## Our Vision

A strong, resilient, and safer Queensland community.

## Our Purpose

We provide independent and valued assurance and insights that enhance Queensland's disaster management arrangements.

	Our objectives	Our strategies	Our success looks like	Our contribution to the Queensland Government's objectives for the community
STRENGTHEN	Ensure the Standard for Disaster Management in Queensland remains contemporary.	Promote the incorporation of the Standard for Disaster Management in all aspects of the Queensland Disaster Management Arrangements.  Enable commitment to shared responsibility, accountability, and outcomes across sectors and the community.	Increased confidence in Queensland's Disaster Management Arrangements.  The Standard is applied alongside doctrine, guidance, and policy.  Overall client satisfaction with the Standard for Disaster Management in Queensland.	Keeping Queenslanders safe Backing our front-line services Protecting the environment Investing in skills
ASSURE	Enhance effective disaster management and community resilience.	Review and assess the effectiveness of disaster management plans.  Facilitate a learning culture within the sector and support continuous improvement.	Cost effective assurance activities are delivered.  100% of scheduled Disaster Management Plan assessments are completed.	Keeping Queenslanders safe Backing our front-line services Protecting the environment
COLLABORATE	Facilitate strategic connections within and across the disaster management sector, researcher sector, industry, and the community.	Implement the Disaster Management Research Framework.  Enable cross-sector partnerships and communities of practice.  Build, maintain, and strengthen productive relationships.  Develop and facilitate knowledge sharing opportunities.	Increased trust in the office as a credible knowledge source.  Improved stakeholder satisfaction with their engagements with the office.  Increased partnerships in sectors that are connected and value knowledge sharing.  Overall client satisfaction with IGEW contribution to knowledge sharing events.	Keeping Queenslanders safe Backing our front-line services Protecting the environment Honouring and embracing our rich and ancient cultural history

## Our opportunities

To influence and lead in a sector that is dedicated to building a more resilient Queensland.

To access research institutions committed to finding solutions to the sector's challenges.

To access emerging technologies and practice that can be adopted to provide continuous improvement in the disaster management sector.

## Our risks

Concurrent and cascading events reduce our ability to effectively engage with stakeholders resulting in limited or incomplete evaluations.

Delivery timeframes placing pressure on assurance activities, limiting quality engagement opportunities.

Attracting, retaining and skilling a highly diverse and flexible workforce capable of providing leadership to meet unpredictable demand.