

Table of contents

Letter of compliance.....	3
Table of contents	4
Inspector-General’s message	5
Our organisation	7
About the Office.....	7
Operating environment.....	7
Our performance: Non-financial	9
Queensland Government’s objectives for the community	9
Strategic objectives and 2019–20 highlights.....	9
Performance measures	18
Our performance: Financial.....	20
Summary of financial performance	20
Summary of financial position	21
Our governance: Structure and people	22
Organisational structure	22
Executive management.....	23
Our governance: Risk management and accountability.....	25
Values and ethics	25
Risk management	25
Audit, Risk and Compliance Committee.....	26
Internal audit.....	27
External scrutiny.....	28
Information systems and recordkeeping	29
Financial statements	30
Certification of financial statements	48
Independent Auditor’s Report	49
Appendices	51
Glossary	51
Compliance checklist.....	52